

# **OPERATIONS ASSISTANT**

#### Description

In this role you will learn about and implement the processes needed to assist with office activities for an international firm. Your areas of responsibilities will cover: accounting, finance, marketing, human resources and purchasing. You will act as a liaison to ensure continuity and quality of service. You must enjoy working in a dynamic environment, solving problems, have strong attention to detail, and thrive on continuous learning and improvement

### In this role you will:

- Learn about expense report processing and controls: process reports timely
- Learn about on boarding new hires. Be the point of contract for this the administration of this process
- Set up meetings, SMEs, interviews; prepare schedules, make sure equipment is functional
- Coordinate social and charity works programs
- Maintain building maintenance contracts
- Purchase supplies weekly
- Learn general timekeeping using Intervals, train to maintain projects in the time system for proper tracking
- Assist with social media and the website
- Assist with the phone systems—learn the operating system and be the primary POC
- Scan documents, make copies, and filing
- Perform other tasks as assigned,

### **Essential:**

- Associate Degree AND 0-1 years office experience in the areas of operations, finance, human resources or business management
- Experience working with groups; on a team
- Strong written, and oral communication skills
- Good presentation skills
- General office and finance experience: debits credits, financial reporting and communications.
- Experience with A/P, A/R, online banking, ACH, bank reconciliations helpful
- Familiar with purchasing processes
- Familiar with marketing and social media
- Ability to quickly adapt to new software applications
- Strong attention to detail
- Discretion
- Organizational skills
- Strong work ethic

## Technology Experience:

- Microsoft products i.e. Excel, Word, PPT, Outlook
- Intuit products- i.e. Quickbooks
- Adobe Products InDesign
- Social Media Platform, Wordpress